



FOR YOUTH DEVELOPMENT®  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

March 20, 2020

Dear Members,

At the YMCA of Washington County, the safety and well-being of our members, staff, volunteers and the broader Washington County communities have always been and will always be a top priority. We have been diligently monitoring all national and local updates surrounding the COVID-19 (coronavirus) situation. Following the recent mandate by Gov. Reynold's office and in order to best ensure the health of our entire Y community, our Y facilities closed our doors to the public this past Tuesday March 17, 2020.

This temporary closure of Y facilities has very real financial consequences for our organization. We intend to continue employment for our full-time staff during this challenging time. Staff members are working diligently to deep clean and sanitize our equipment and buildings so it will be ready to go for your return.

We understand that closing our facility will affect many of our members. **Therefore, we ask that if you are able, please continue to your monthly Y membership and enroll in future programming.** We do understand that members may be having financial strains of their own due to these unprecedented circumstances. If this is the case please contact the Main YMCA office at (319)653-2141 from 8am-4pm Monday – Friday, to discuss the following membership options during these uncertain times:

- If you pay monthly automatically, we can offer a one month hold that will not draft to your account on April 18<sup>th</sup>. The March payments have already drafted due to the late notice of the State of Public Health Disaster Emergency.
- If you pay quarterly, semi-annual or annual memberships, we are offering a one month extension of your membership to compensate for the missed time due to this closure.

If the phone lines are busy or you are unable to leave a message, please email us at [washington@washingtoy.org](mailto:washington@washingtoy.org) and a staff member will return your call. We understand this is a very concerning situation. The YMCA of Washington County has been a pillar of the community for more than 94 years, throughout both good and challenging times. During this closure, you can expect regular updates from us via email, our website [www.washingtony.org](http://www.washingtony.org) and our social media Facebook page <https://www.facebook.com/YMCAofWashingtonCounty/>.

We will continue to work with the health department and local physicians to determine what other actions, if any, would be prudent on our part and when it will be safe to reopen our facilities.

Thank you for your patience and understanding as we navigate this evolving and challenging situation. We look forward to returning to business as usual as soon as possible.

With gratitude,

Amy Schulte, CEO  
YMCA of Washington County